
HOW TO LOGIN TO ACCESS INTERNET BANKING

HOW TO ACCESS THE REBATES /DIVIDENDS ON INTERNET BANKING

Please note the below steps for members on IB registration.

To access your account on the new Web portal:

1. Visit <https://iconnect.safaricomsacco.com>
2. Select 'register here' just below the login button.
3. Enter your phone number and ID number and click 'I'm not a robot' and submit.
4. Enter your username and password as required then click sign up.
5. You should get a message that your registration has been sent for approval.
6. After approval an activation link will be sent to your email.
7. Click the link to verify and then login with the details you provided in step 4 above.
8. You will then be required to enter a verification code that can be sent either via SMS or email.
9. Enter the code and you should be able to access your account.

In case you encounter the error '**an error occurred: Check Data**' during registration, **it means you have set a weak password.**

Ensure to set a PASSWORD that has:

- At least one capital letter
- At least one digit
- Between 8-15 characters long
- At least one special character e.g. *, #, !, etc.

Example: **Sacco2020#**

Also please ensure the below:

Member MUST validate registration via the link sent to email before logging in.

Member MUST set their username as the ID Number or Telephone number

Telephone number and ID Number used MUST be the ones we have maintained in our System